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Company: PC Comms Ltd - www.pccomms.net

About: PC Comms have been a member of Business Tree since its inception in 2010. We are based in Bridgwater, Somerset and have been providing IT support and maintenance services to SME Businesses throughout the South West for 11 years.

Expertise and Services: MS Partner, and MS Certified professionals.
Hosting, Cloud Services, Networking, Mobile Devices, Servers, Desktops, Laptops, Backup, Disaster Recovery, Antivirus, Firewall.

What to look for: Business owners who want to grow their businesses and understand the need of IT within their business. Their companies are big enough to need IT, but not big enough to employ an IT department or Person on a full time basis.

Business owners who are worried about downtime due to loss of IT.

Businesses on the move to new premises.

Why: Business owners or managers often get pulled in to sort out IT issues and end up firefighting problems, which either shouldn't exist or are end user related using up time which would be better spent elsewhere. Outsourcing their IT not only frees up their time but ensures their systems are running smoothly and ensures that critical systems are proactively monitored and maintained.

Downtime in IT is often caused by the lack of proactive monitoring or unintended human actions, outsourcing ensures that systems are proactively monitored and maintained, and removes the need for tinkering by the end user. IT Risks can be identified by system engineers and preventative measures put in place.

Moving premises is often a great time to review IT systems, support and maintenance agreements, it is also a stressful time for the business owner, outsourcing IT can take this headache away liaising with the technical aspects of a move from physical equipment to services such as internet and email.

Listen for: Fed up with our computer systems / suppliers / down time

Questions: Who looks after your IT?
Have you ever thought about outsourcing your IT?
When did you last check your backups?
Who do you call when it all goes wrong?



Business Tree
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Introduction KEY:

Free 2 hour initial IT consultation.

Free Backup survey.

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